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Consulting
Applications of Graph Transformations with Industrial Relevance Achieving Business Agility with IBM Bpm and Soa Connectivity The Successful Software Manager
Proceedings of the Future Technologies Conference (FTC) 2018 Splunk Developer's Guide Research and Practical Issues of Enterprise Information Systems II Volume 1 Siebel BPEL Introduction to the Team Software Process
An Executive's Guide to Information Technology Essentials of Application

Development on IBM Cloud
Advanced IT Tools
Agile Processes in Software Engineering and Extreme Programming PSP(sm) Siebel SOA & Fusion Blackbook Swift in the Cloud Oracle Siebel CRM 8 Developer's Handbook On the Move to Meaningful Internet Systems: OTM 2011

This extensively revised second edition of the acclaimed and bestselling book, *Workflow Modeling* serves as a complete guide to discovering, scoping, assessing, modeling, and redesigning business processes.

Providing proven techniques for identifying, modeling, and redesigning business processes, and explaining how to implement workflow improvement, this book helps you define requirements for systems development or systems acquisition. This IBM® Redbooks® publication provides operations teams with architectural design patterns and guidelines for the day-to-day challenges that they face when managing their IBM Business Process Manager (BPM) infrastructure. Today, IBM BPM L2 and L3 Support and SWAT teams are

constantly advising customers how to deal with the following common challenges:

- Deployment options (on-premises, patterns, cloud, and so on)
- Administration
- DevOps Automation
- Performance monitoring and tuning
- Infrastructure management
- Scalability
- High Availability and Data Recovery
- Federation

This publication enables customers to become self-sufficient, promote consistency and accelerate IBM BPM Support engagements. This IBM Redbooks publication is targeted toward technical professionals (technical support

staff, IT Architects, and IT Specialists) who are responsible for meeting day-to-day challenges that they face when they are managing an IBM BPM infrastructure. This IBM® Redpaper™ publication provides performance tuning tips and best practices for IBM Business Process Manager (BPM) V7.5 (all editions) and IBM Business Monitor V7.5. These products represent an integrated development and runtime environment based on a key set of service-oriented architecture (SOA) and business process management technologies. Such technologies

include Service Component Architecture (SCA), Service Data Object (SDO), Business Process Execution Language for Web services (BPEL), and Business Processing Modeling Notation (BPMN). Both BPM and Business Monitor build on the core capabilities of the IBM WebSphere® Application Server infrastructure. As a result, BPM solutions benefit from tuning, configuration, and best practices information for WebSphere Application Server and the corresponding platform Java Virtual Machines (JVMs). This paper targets a wide variety of groups,

both within IBM (development, services, technical sales, and others) and customers. For customers who are either considering or are in the early stages of implementing a solution incorporating BPM and Business Monitor, this document proves a useful reference. The paper is useful both in terms of best practices during application development and deployment and as a reference for setup, tuning, and configuration information. This paper introduces many of the issues influencing the performance of each product and can serve as a guide for making rational first

choices in terms of configuration and performance settings. Similarly, customers who have already implemented a solution using these products might use the information presented here to gain insight into how their overall integrated solution performance might be improved. This book covers all aspects of OSWorkflow for Java developers and system architects, from basics of Business Process Management and installing OSWorkflow to developing complex Java applications and integrating this open-source Java workflow engine with the third-party components Drools for business rules,

Quartz for task scheduling, and Pentaho for dashboards. Authored by an active developer of the OSWorkflow project, it gives step-by-step instructions, explaining the basics and clarifying and reinforcing principles with real-life examples. OSWorkflow is a pure Java open-source workflow engine for technical users, who can focus on the business logic and rules without Petri Net or finite state machine coding and easily integrate OSWorkflow into applications to create simple or complex workflows as needed. Because OSWorkflow provides a

relatively low-level but highly flexible workflow implementation for Java developers, it is not a quick plug-and-play solution for non-technical users. In today's business in motion environments, workers expect to be connected to their critical business processes while on-the-go. It is imperative to deliver more meaningful user engagements by extending business processes to the mobile working environments. This IBM® Redbooks® publication provides an overview of the market forces that push organizations to reinvent their process with Mobile in mind. It describes IBM

Mobile Smarter Process and explains how the capabilities provided by the offering help organizations to mobile-enable their processes. This book outlines an approach that organizations can use to identify where within the organization mobile technologies can offer the greatest benefits. It provides a high-level overview of the IBM Business Process Manager and IBM Worklight® features that can be leveraged to mobile-enable processes and accelerate the adoption of mobile technologies, improving time-to-value. Key IBM Worklight and IBM Business Process

Manager capabilities are showcased in the examples included in this book. The examples show how to integrate with IBM Bluemix™ as the platform to implement various supporting processes. This IBM Redbooks publication discusses architectural patterns for exposing business processes to mobile environments. It includes an overview of the IBM MobileFirst reference architecture and deployment considerations. Through use cases and usage scenarios, this book explains how to build and deliver a business process using IBM Business

Process Manager and how to develop a mobile app that enables remote users to interact with the business process while on-the-go, using the IBM Worklight Platform. The target audience for this book consists of solution architects, developers, and technical consultants who will learn the following information: What is IBM Mobile Smarter Process Patterns and benefits of a mobile-enabled Smarter Process IBM BPM features to mobile-enable processes IBM Worklight features to mobile-enable processes Mobile architecture and deployment

topology IBM BPM interaction patterns Enterprise mobile security with IBM Security Access Manager and IBM Worklight Implementing mobile apps to mobile-enabled business processes Every company wants to improve the way it does business, to produce goods and services more efficiently, and to increase profits. Nonprofit organizations are also concerned with efficiency, productivity, and with achieving the goals they set for themselves. Every manager understands that achieving these goals is part of his or her job. BUSINESS PROCESS

MANAGEMENT (or BPM) is what they call these activities that companies perform in order to improve and adapt processes that will help improve the way they do business. In this balanced treatment of the field of business process change, Paul Harmon offers concepts, methods, and cases for all aspects and phases of successful business process improvement. Updated and added for this edition are coverage of business process management systems, business rules, enterprise architectures and frameworks (SCOR), and more content on Six Sigma and Lean--in addition to new

coverage of performance metrics. * Extensive revision and update to the successful BPM book, addressing the growing interest in Business Process Management Systems, and the integration of process redesign and Six Sigma concerns. * The best first book on business process, the most up-to-date book to read to learn how all the different process elements fit together. * Presents a methodology based on the best practices available that can be tailored for specific needs and that maintains a focus on the human aspects of process redesign. * Offers all new detailed case

studies showing how these methods are implemented. The book, presenting the proceedings of the 2018 Future Technologies Conference (FTC 2018), is a remarkable collection of chapters covering a wide range of topics, including, but not limited to computing, electronics, artificial intelligence, robotics, security and communications and their real-world applications. The conference attracted a total of 503 submissions from pioneering researchers, scientists, industrial engineers, and students from all over the world.

After a double-blind peer review process, 173 submissions (including 6 poster papers) have been selected to be included in these proceedings. FTC 2018 successfully brought together technology geniuses in one venue to not only present breakthrough research in future technologies but to also promote practicality and applications and an intra- and inter-field exchange of ideas. In the future, computing technologies will play a very important role in the convergence of computing, communication, and all other computational sciences and

applications. And as a result it will also influence the future of science, engineering, industry, business, law, politics, culture, and medicine. Providing state-of-the-art intelligent methods and techniques for solving real-world problems, as well as a vision of the future research, this book is a valuable resource for all those interested in this area. Develop Service-Oriented Architecture Solutions with the Oracle SOA Suite with this book and eBook Write and run Swift language programs in the Cloud Written by the team of developers that has helped bring the Swift language to

Cloud computing, this is the definitive guide to writing and running Swift language programs for cloud environment. In Swift in the Cloud, you'll find full coverage of all aspects of creating and running Swift applications in Cloud computing environments, complete with examples of real code that you can start running and experimenting with today. Since Apple introduced the Swift language in 2014, it has become one of the most rapidly adopted computer programming languages in history—and now you too can start benefitting from using the same

programming language for all components of a scalable, robust business software solution. Create server applications using Swift and run them on pay-as-you-go cloud infrastructure Quickly write and test Swift code snippets in your own cloud sandbox Use Docker containers to deploy Swift applications into multiple cloud environments without having to change code Grasp the elements and structure of the Swift.org open technology project Find out how to avoid the complexities of runtime configuration by using Cloud Foundry buildpacks

for Swift Build high performing web applications and REST APIs with an open source Swift based web server framework Scale up your cloud services by running Swift modules in an asynchronous, open source, 'serverless' cloud environment Whether you are already using Swift to build mobile applications or a seasoned web developer, Swift in the Cloud will help you leverage server-side Swift to power your next generation of applications. This volume presents work from the IFIP TC 8 WG 8.9 International Conference on the Research and Practical Issues of Enterprise Information

Systems (CONFENIS 2007). Enterprise information systems (EIS) have become increasingly popular. EIS integrate and support business processes across functional boundaries in a supply chain environment. In recent years, more and more enterprises world-wide have adopted EIS such as Enterprise Resource Planning (ERP) for running their businesses. The concept of processes is at the heart of software and systems engineering. Software process models integrate software engineering methods and techniques and are

the basis for managing large-scale software and IT projects. High product quality routinely results from high process quality. Software process management deals with getting and maintaining control over processes and their evolution. Becoming acquainted with existing software process models is not enough, though. It is important to understand how to select, define, manage, deploy, evaluate, and systematically evolve software process models so that they suitably address the problems, applications, and environments to which they are applied. Providing

basic knowledge for these important tasks is the main goal of this textbook. Münch and his co-authors aim at providing knowledge that enables readers to develop useful process models that are suitable for their own purposes. They start with the basic concepts. Subsequently, existing representative process models are introduced, followed by a description of how to create individual models and the necessary means for doing so (i.e., notations and tools). Lastly, different possible usage scenarios for process management are highlighted (e.g. process

improvement and software process simulation). Their book is aimed at students and researchers working on software project management, software quality assurance, and software measurement; and at practitioners who are interested in process definition and management for developing, maintaining, and operating software-intensive systems and services. In today's fiercely competitive high-tech industries, it is of vital importance that work flows through an organization as quickly as possible in order to achieve long-term success. This new hands-on book teaches

professionals how to build visual models that illustrate the current workflow process and shows where improvement and development can take place. The book provides proven techniques for identifying, modeling, and redesigning business process and explains how to implement workflow improvement. This book constitutes thoroughly revised and selected papers from the 6th International Conference on Model-Driven Engineering and Software Development, MODELSWARD 2018, held in Funchal, Madeira, Portugal, in January 2018. The 22

thoroughly revised and extended papers presented in this volume were carefully reviewed and selected from 101 submissions. They contribute to the development of highly relevant research trends in model-driven engineering and software development such as innovative methods for MDD-based development and testing of web-based applications and user interfaces, support for development of Domain-Specific Languages (DSLs), MDD-based application development on multiprocessor platforms, advances in MDD tooling, formal semantics and behaviour modelling, and

MDD-based product-line engineering. This IBM® Redbooks® publication provides performance tuning tips and best practices for IBM Business Process Manager (IBM BPM) V8.5.5 (all editions) and IBM Business Monitor V8.5.5. These products represent an integrated development and runtime environment based on a key set of service-oriented architecture (SOA) and business process management (BPM) technologies. Such technologies include Service Component Architecture (SCA), Service Data Object (SDO), Business Process Execution

Language (BPEL) for web services, and Business Processing Modeling Notation (BPMN). Both IBM Business Process Manager and Business Monitor build on the core capabilities of the IBM WebSphere® Application Server infrastructure. As a result, Business Process Manager solutions benefit from tuning, configuration, and best practices information for WebSphere Application Server and the corresponding platform Java virtual machines (JVMs). This book targets a wide variety of groups, both within IBM (development, services, technical sales, and others)

and customers. For customers who are either considering or are in the early stages of implementing a solution incorporating Business Process Manager and Business Monitor, this document proves a useful reference. The book is useful both in terms of best practices during application development and deployment and as a reference for setup, tuning, and configuration information. This book talks about many issues that can influence performance of each product and can serve as a guide for making rational first choices in terms of configuration and

performance settings. Similarly, customers who already implemented a solution with these products can use the information presented here to gain insight into how their overall integrated solution performance can be improved. Your first Business Process Management (BPM) project is a crucial first step on your BPM journey. It is important to begin this journey with a philosophy of change that allows you to avoid common pitfalls that lead to failed BPM projects, and ultimately, poor BPM adoption. This IBM® Redbooks® publication describes the methodology and best practices that

lead to a successful project and how to use that success to scale to enterprise-wide BPM adoption. This updated edition contains a new chapter on planning a BPM project. The intended audience for this book includes all people who participate in the discovery, planning, delivery, deployment, and continuous improvement activities for a business process. These roles include process owners, process participants, subject matter experts (SMEs) from the operational business, and technologists responsible for delivery, including BPM analysts, BPM

solution architects, BPM administrators, and BPM developers. If you are a Splunk user and want to enter the wonderful world of Splunk application development, then this book is for you. Some experience with Splunk, writing searches, and designing basic dashboards is expected. This IBM® Redbooks® publication describes how to build production topologies for IBM Business Process Manager V8.0. This book is an update of the existing book IBM Business Process Manager V7.5 Production Topologies, SG24-7976. It is intended for IT Architects and IT Specialists who

want to understand and implement these topologies. Use this book to select the appropriate production topologies for an environment, then follow the step-by-step instructions to build those topologies. Part 1 introduces IBM Business Process Manager and provides an overview of basic topology components, and Process Server and Process Center. This part also provides an overview of the production topologies described in this book, including a selection criteria for when to select a topology. IBM Business Process Manager security

and the presentation layer are also addressed in this part. Part 2 provides a series of step-by-step instructions for creating production topology environments by using deployment environment patterns. This process includes topologies that incorporate IBM Business Monitor. This part also describes advanced topology topics. Part 3 covers post installation instructions for implementing production topology environments such as configuring IBM Business Process Manager to use IBM HTTP Server and WebSphere® proxy server. The two-volume set LNCS 7044 and

7045 constitutes the refereed proceedings of three confederated international conferences: Cooperative Information Systems (CoopIS 2011), Distributed Objects and Applications - Secure Virtual Infrastructures (DOA-SVI 2011), and Ontologies, DataBases and Applications of SEMantics (ODBASE 2011) held as part of OTM 2011 in October 2011 in Hersonissos on the island of Crete, Greece. The 55 revised full papers presented were carefully reviewed and selected from a total of 141 submissions. The 27 papers included in the first volume

constitute the proceedings of CoopIS 2011 and are organized in topical sections on business process repositories, business process compliance and risk management, service orchestration and workflows, intelligent information systems and distributed agent systems, emerging trends in business process support, techniques for building cooperative information systems, security and privacy in collaborative applications, and data and information management. This book constitutes the thoroughly refereed post-proceedings of the

Second International Workshop on Applications of Graph Transformations with Industrial Relevance, AGTIVE 2003, held in Charlottesville, Virginia, USA in September/October 2003. The 27 revised full papers and 11 revised demo papers presented together with 2 invited papers and 5 workshop reports were carefully selected during iterated rounds of reviewing and revision. Graphs constitute well-known, well-understood, and frequently used means to depict networks of related items in different application domains. Various

types of graph transformation approaches - also called graph grammars or graph rewriting systems - have been proposed to specify, recognize, inspect, modify, and display certain classes of graphs representing structures of different domains. Research activities based on Graph Transformations (GT for short) constitute a well-established scientific discipline within Computer Science. The proceedings of these events give a good documentation about research in the GT field. These activities (1) bring together the international community in a

viable scientific discussion, (2) integrate different approaches, and (3) build a bridge between theory and practice. Summary Activiti in Action is a comprehensive tutorial designed to introduce developers to the world of business process modeling using Activiti. Before diving into the nuts and bolts of Activiti, this book presents a solid introduction to BPMN 2.0 from a developer's perspective. About the Technology Activiti streamlines the implementation of your business processes: with Activiti Designer you draw your business process using BPMN. Its XML output goes to the Activiti Engine

which then creates the web forms and performs the communications that implement your process. It's as simple as that. Activiti is lightweight, integrates seamlessly with standard frameworks, and includes easy-to-use design and management tools. About the Book Activiti in Action introduces developers to business process modeling with Activiti. You'll start by exploring BPMN 2.0 from a developer's perspective. Then, you'll quickly move to examples that show you how to implement processes with Activiti. You'll dive into key areas of

process modeling, including workflow, ESB usage, process monitoring, event handling, business rule engines, and document management integration. Written for business application developers. Familiarity with Java and BPMN is helpful but not required. Purchase of the print book comes with an offer of a free PDF, ePub, and Kindle eBook from Manning. Also available is all code from the book.

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Dozens of real-world examples
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This book provides a state-of-the-art review of information technology tools for multimedia and its applications. It explores specifically the integration of multimedia applications and the information superhighway. The book is divided into three main parts. Part one discusses innovative applications in the public sector. Multimedia and intelligent systems will have a significant influence in many aspects of the

public sector in the future. Part two is entitled Innovative Applications on the Horizon, and is concerned with turning current technological opportunities into real benefits in the future. Part three, Intelligent Systems, deals with systems used for application development, platforms for these systems and intelligent applications. Assessing the most valuable technology for an organization is becoming a growing challenge for business professionals confronted with an expanding array of options. This 2007 book is an A-Z compendium of technological terms written for the non-technical executive,

allowing quick identification of what the term is and why it is significant. This is more than a dictionary - it is a concise review of the most important aspects of information technology from a business perspective: the major advantages, disadvantages and business value propositions of each term are discussed, as well as sources for further reading, and cross-referencing with other terms where applicable. The essential elements of each concept are covered in a succinct manner so the reader can quickly obtain the required knowledge without wading through exhaustive

descriptions. With over 200 terms, this is a valuable reference for non- and semi-technical managers, executives and graduate students in business and technology management. A practical book and eBook for configuring, automating, and extending Siebel CRM applications. Paul Harman focuses on the process change problems faced by today's managers. He summarizes the state of the art of business process analysis, presents a methodology based on best-practices and offers detailed case studies. This MaxFacts[interactive book explores business agility and IBM's

smart work initiative in the context of business process management and SOA connectivity and Integration. It contains information and graphics gathered and adapted with permission from multiple IBM and non-IBM sources. Also, there are embedded links to more-detailed, multimedia content available on the Internet so you always have the most current information at your fingertips. We are confident that you will find this a useful reference tool. As we are always working to better help you succeed, please forward any comments or suggested

improvements to this book to info@maxpress.com. This book constitutes the refereed proceedings of the 8th International Conference on Agile Processes in Software Engineering and eXtreme Programming, XP 2007, held in Como, Italy in June 2007. It covers managing agile processes, extending agile methodologies, teaching and introducing agile methodologies, methods and tools, empirical studies, and methodology issue. The history of consulting dates back to the original 'intervention' of the serpent in the Garden of Eden, and today's consultants have

just as dubious a reputation. They are tempted by flattery and over-assessment of their abilities, and run the risks of uncertainty, responsibility without authority and loss of control. In order to steer a middle course, they must understand their own intention as consultants. Fearless Consulting clearly demonstrates that, in spite of the many risks and temptations, consultants can approach their profession and clients fearlessly, and offers a range of philosophical inspirations for readers as well as specific intervention models and practical methodologies.

Most software-development groups have embarrassing records: By some accounts, more than half of all software projects are significantly late and over budget, and nearly a quarter of them are cancelled without ever being completed. Although developers recognize that unrealistic schedules, inadequate resources, and unstable requirements are often to blame for such failures, few know how to solve these problems. Fortunately, the Personal Software Process (PSP) provides a clear and proven solution.

Comprising precise methods developed over many years by Watts S. Humphrey and the Software Engineering Institute (SEI), the PSP has successfully transformed work practices in a wide range of organizations and has already produced some striking results. This book describes the PSP and is the definitive guide and reference for its latest iteration. PSP training focuses on the skills required by individual software engineers to improve their personal performance. Once learned and effectively applied, PSP-trained engineers are qualified to participate on a

team using the Team Software Process (TSP), the methods for which are described in the final chapter of the book. The goal for both PSP and TSP is to give developers exactly what they need to deliver quality products on predictable schedules. PSPSM: A Self-Improvement Process for Software Engineers presents a disciplined process for software engineers and anyone else involved in software development. This process includes defect management, comprehensive planning, and precise project tracking and reporting. The book first scales down

industrial software practices to fit the needs of the module-sized program development, then walks readers through a progressive sequence of practices that provide a sound foundation for large-scale software development. By doing the exercises in the book, and using the PSP methods described here to plan, evaluate, manage, and control the quality of your own work, you will be well prepared to apply those methods on ever larger and more critical projects. Drawing on the author's extensive experience helping organizations to achieve their

development goals, and with the PSP benefits well illustrated, the book presents the process in carefully crafted steps. The first chapter describes overall principles and strategies. The next two explain how to follow a defined process, as well as how to gather and use the data required to manage a programming job. Several chapters then cover estimating and planning, followed by quality management and design. The last two chapters show how to put the PSP to work, and how to use it on a team project. A variety of support materials for the book, as described in the Preface, are

available on the Web. If you or your organization are looking for a way to improve your project success rate, the PSP could well be your answer. How can we optimize differentiating business processes and exploit their full potential? Here Volker Stiehl provides answers, utilizing the various options that the BPMN (Business Process Model and Notation) standard offers for planning, implementing and monitoring processes. The book presents an approach for implementing an architecture for applications that strives to find a balance between development and maintenance costs,

sustainability, scalability and fault tolerance; that meets flexibility requirements without becoming inordinately complex itself; and that keeps the end application as abstract as possible from the system landscape in which it operates. Based on the semantic enhancements found in version 2.0 of the BPMN standard, which have made it possible to execute process models, his approach exploits BPMN to create and run complete application architectures. In this context, BPMN is not just used to model the business processes of the application, as the “B” in BPMN might suggest; but also to

model and execute the integration processes between the systems. Throughout the book, the software package SAP Process Orchestration is used to illustrate the implementation of the proposed architecture, yet all recommendations are intentionally kept generic so that they can be implemented on any other comparable platform as well. Software architects, IT managers, software developers and project managers, as well as students of information and business technology will find the book a valuable resource. The proposed application architecture offers

them a detailed blueprint, the principles of which they can use to plan and implement process-driven distributed applications. This IBM® Redbooks® publication provides information about security concerning an organization's business process management (BPM) program, about common security holes that often occur in this field, and describes techniques for rectifying these holes. This book documents preferred practices and common security hardening exercises that you can use to achieve a reasonably well-secured BPM installation. Many of the practices

described in this book apply equally to generic Java Platform and Enterprise Edition (J2EE) applications, as well as to BPM. However, it focuses on aspects that typically do not receive adequate consideration in actual practice. Also, it addresses equally the BPM Standard and BPM Advanced Editions, although there are topics inherent in BPM Advanced that we considered to be out of scope for this book. This book is not meant as a technical deep-dive into any one topic, technology, or philosophy. IBM offers a variety of training and consulting services that can help you to understand and evaluate the

implications of this book's topic in your own organization. This festschrift volume, published in honor of Manfred Nagl on the occasion of his 65th birthday, contains 30 refereed contributions, that cover graph transformations, software architectures and reengineering, embedded systems engineering, and more. In this IBM® Redbooks® publication we describe how to build an advanced business application from end to end. We use a fictional scenario to define the application, document the deployment methodology, and confirm the roles needed to support

its development and deployment. Through step-by-step instructions you learn how to: - Define the project lifecycle using IBM Solution for Collaborative Lifecycle Management - Build a logical and physical data model in IBM InfoSphere® Data Architect - Confirm business rules and business events using IBM WebSphere® Operational Decision Management - Map a business process and mediation using IBM Business Process Manager - Use IBM Cognos® Business Intelligence to develop business insight In addition, we articulate a testing strategy

using IBM Rational® Quality Manager and deployment options using IBM Workload Deployer. Taken together, this book provides comprehensive guidance for building and testing a solution using core IBM Rational, Information Management, WebSphere, Cognos and Business Process Management software. It seeks to demystify the notion that developing and deploying advanced solutions is taxing. This book will appeal to IT architects and specialists who seek straightforward guidance on how to build comprehensive

solutions. They will be able to adapt these materials to kick-start their own end-to-end projects. TSPi overview; The logic of the team software process; The TSPi process; The team roles; Using the TSPi; Teamwork. This IBM® Redbooks® publication describes how to build production topologies for IBM Business Process Manager Advanced V7.5. It is aimed at IT Architects and IT Specialists who want to understand and implement these topologies. Use this book to select the appropriate production topologies for a given environment, then follow the step-by-step instructions

included in this book to build these topologies. Part one introduces IBM Business Process Manager and provides an overview of basic topology components, and Process Server and Process Center. This part also provides an overview of the production topologies that we describe in this book, including a selection criteria for when to select a given topology. Part two provides a series of step-by-step instructions for creating production topology environments using deployment environment patterns. This includes topologies that incorporate IBM Business

Monitor. This part also discusses advanced topology topics. This IBM® Redbooks® publication is designed to teach university students and app developers the foundation skills that are required to develop, test, and deploy cloud-based applications on IBM Cloud. It shows the latest features of IBM Cloud for developing cloud applications, enhancing applications by using managed services, and the use of DevOps services to manage applications. This book is used as presentations guide for the IBM Skills Academy track Cloud Application Developer and as preparation

material for the IBM professional certification exam IBM Certified Application Developer - Cloud Platform. The primary target audience for this course is university students in undergraduate computer science and computer engineer programs with no previous experience working in cloud environments. However, anyone new to cloud computing or IBM Cloud can also benefit from this course. IBM® Business Process Manager (IBM BPM) is a comprehensive business process management (BPM) suite that provides visibility and management of

your business processes. IBM BPM supports the whole BPM lifecycle approach: Discover and document Plan Implement Deploy Manage Optimize Process owners and business owners can use this solution to engage directly in the improvement of their business processes. IBM BPM excels in integrating role-based process design, and provides a social BPM experience. It enables asset sharing and creating versions through its Process Center. The Process Center acts as a unified repository, making it possible to manage changes to the business processes with confidence. IBM

BPM supports a wide range of standards for process modeling and exchange. Built-in analytics and search capabilities help to further improve and optimize the business processes. This IBM Redbooks® publication provides valuable information for project teams and business people that are involved in projects using IBM BPM. It describes the important design decisions that you face as a team. These decisions invariably have an effect on the success of your project. These decisions range from the more business-centric decisions, such as which should be

your first process, to the more technical decisions, such as solution analysis and architectural considerations. A developer's guide to successfully managing teams, customers, and software projects

Key FeaturesA complete guide to managing developer teams, software projects, customers, and users

Transition successfully from a technical role to management

Develop crucial skills to enhance your performance and advance your career

Book Description The Successful Software Manager is a comprehensive and practical guide to managing software developers,

software customers, and the process of deciding what software needs to be built. It explains in detail how to develop a management mindset, lead a high-performing developer team, and meet all the expectations of a good manager. The book will help you whether you've chosen to pursue a career in management or have been asked to "act up" as a manager. Whether you're a Development Manager, Product Manager, Team Leader, Solution Architect, or IT Director, this is your indispensable guide to all aspects of running your team and working within an

organization and dealing with colleagues, customers, potential customers, and technologists, to ensure you build the product your organization needs. This book is the must-have authoritative guide to managing projects, managing people, and preparing yourself to be an effective manager. The intuitive real-life examples will act as a desk companion for any day-to-day challenge, and beyond that, Herman will show you how to prepare for the next stages and how to achieve career success. What you will learn Decide if moving to management is

right for you Develop the skills required for management Lead and manage successful software development projects Understand the various roles in a technical team and how to manage them Motivate and mentor your team Deliver successful training and presentations Lead the design process with storyboards and personas, and validate your solution Who this book is for Development Managers, Product Managers, Team Leaders, Solution Architects, or IT Directors who want to effectively manage colleagues, customers, potential customers, and

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